

	Type	L #	Hits	Search Text	DBs
1	BRS	L5	92466	payroll or assignment or attendance or total adj hour\$1 or training adj hour\$1 or vacation or medical adj leave	US- PGPUB ; USPAT ; EPO; JPO
2	BRS	L6	19511	(operator adj attendance) or (operator adj efficiency) or (operator near3 availability) or (type\$1 near3 call\$1) or (call\$1 near3 abandon\$4) or (average adj wait adj time\$1) or (call near3 duration)	US- PGPUB ; USPAT ; EPO; JPO
3	BRS	L7	229	efficiency near3 report	US- PGPUB ; USPAT ; EPO; JPO

	Type	Hits	Search Text
1	BRS	258	(plurality or multiple) with connection near4 methods
2	BRS	10874	(call or contact or communication\$1) adj center
3	BRS	37	(work adj statistic\$1)
4	BRS	1292	(call or switch\$3) near3 statistic\$1
5	BRS	187	(work near3 statistic\$1)
6	BRS	13	S2 and S4 and S5
7	BRS	220307	report or (efficiency adj report)
8	BRS	7	S6 and S7
9	BRS	2	S7 with S4 with S5

	Type	L #	Hits	Search Text	DBs
4	BRS	L8	0	5 with 6 with 7	US- PGPUB ; USPAT ; EPO; JPO
5	BRS	L9	22030 7	report	US- PGPUB ; USPAT ; EPO; JPO
6	BRS	L10	0	5 with 6 with 9	US- PGPUB ; USPAT ; EPO; JPO